CONNECTED27 CONFERENCE TERMS AND CONDITIONS

Thank you for your interest in EAB's CONNECTED27 conference ("the Conference"). The Conference will take place at the Hyatt Regency New Orleans in New Orleans, LA from November 2-4, 2027. By registering for the Conference, you agree to the following Terms and Conditions.

1. Eligibility and Admission

The Conference is organized by EAB, which reserves the right, in its sole discretion, to limit or deny access to any entity or individual. Participation is limited to individuals who are employed by a current or prospective partner institution or have received explicit approval from EAB to attend.

2. Cancellations and Refunds

All cancellation requests must be submitted in writing via email to connected@eab.com. Refund eligibility is based on the date EAB receives the written cancellation request.

- **On or before August 15, 2027**: Full refund
- **Between August 16 – September 15, 2027:** 50% refund
- **After September 15, 2027:** No refund; if received by October 22, 2027, registration may be transferred to a colleague (see 'Registration Transfers' below)

Please be aware that cancelling your Conference registration does not automatically cancel your travel or lodging arrangements. Attendees are responsible for cancelling any independently booked travel, including hotel reservations.

3. Registration Transfers

If you are unable to attend the Conference, you may request to transfer your registration to an eligible colleague.

- Transfer requests must be submitted in writing to connected@eab.com.
- Requests must be received on or before **October 22, 2027**.
- All transfers are subject to EAB approval and eligibility requirements.

4. Conference Badges and Access

All registered attendees will receive a Conference badge upon arrival. Badges must be picked up by the individual named on the registration and must be worn at all times while in the Conference space. Badges are non-transferable and may not be shared. Attendees should be aware that a Conference badge provides access to the Conference generally but does not guarantee admission to every session. Some sessions may have limited capacity or eligibility requirements.

5. Payment Terms

Submitting an online registration confirms your registration and intent to attend the Conference. All registration fees are due at the time of registration and must be paid in full prior to Conference entry. For assistance with payment processing, please contact us at connected@eab.com.

6. Photography and Recording Consent

EAB and its representatives may photograph, record or otherwise capture audio and video during the Conference, including during keynotes, breakout sessions, meals, and at other Conference activities or venues.

By registering for and attending the Conference, you consent to the use of your image, likeness, voice, statements, and other identifying characteristics ("Image") in photographs, audio or video recordings, webcasts, podcasts, or other media ("Recordings"). These Images and Recordings may be used by EAB for marketing, promotional, educational, or other business purposes, without compensation.

7. Code of Conduct

EAB is committed to providing a Conference environment that is inclusive, respectful, and safe for all participants. Attendees are expected to behave in a professional, courteous, and collaborative manner and to refrain from demeaning, discriminatory, harassing, or disruptive behavior or speech.

EAB reserves the right to take any action deemed necessary in response to unacceptable behavior, including removal from the Conference without refund. Enforcement decisions are final.